

Wireless Networker PC Card & PCI Adapter

User Guide



## LA-5030 & LA-5033 Wireless Networker PC Card & PCI Adapter User Guide

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# About This Guide

## Introduction

The *LA-5030 PC Card & LA-5033 PCI Adapter User Guide* provides general instructions for installing and configuring the adapter in the Windows 2000 and XP operating systems for use with either the Symbol supplied Configuration Utility of the Windows supplied Zero Config utility.

# **Notational Conventions**

The following conventions are used in this document:

- Italics are used to highlight specific items in the general text, and to identify chapters and sections in this and related documents.
- Bullets (•) indicate:
  - action items
  - lists of alternatives
  - lists of required steps that are not necessarily sequential

- Sequential lists (those that describe step-by-step procedures) appear as numbered lists.
- Icons indicate notes, cautions and warnings. Before working on any equipment, be aware of the hazards associated with its installation and use. Also, become familiar with standard practices for preventing accidents.he following icons are used in this document:



Indicates tips, hints and special requirements.



Care is required. Disregarding cautions can cause data loss or equipment damage.



Caution

Indicates a potentially dangerous condition or procedure that only Symboltrained personnel should attempt to correct or perform.

# **Service Information**

If you have a problem with your equipment, contact the *Contacting Symbol Support* for your region. See *Appendix C* for additional contact information. Before calling, have the model number, serial number, and several of your bar code symbols at hand.

Call the Support Center from a phone near the scanning equipment so that the service person can try to talk you through your problem. If the equipment is found to be working properly and the problem is symbol readability, the Support Center will request samples of your bar codes for analysis at our plant.

If your problem cannot be solved over the phone, you may need to return your equipment for servicing. If that is necessary, you will be given specific directions.

Symbol Technologies is not responsible for any damages incurred during shipment if the approved shipping container is not used. Shipping the units improperly can possibly void the warranty. If the original shipping container was not kept, contact Symbol to have another sent to you.

### **Contacting Symbol Support**

For service information, warranty information or technical assistance contact or call the Symbol Support Center in:

#### **United States**

Symbol Technologies, Inc. One Symbol Plaza Holtsville, New York 11742-1300 1-800-653-5350

#### **United Kingdom**

Symbol Technologies Symbol Place Winnersh Triangle, Berkshire RG41 5TP United Kingdom 0800 328 2424 (Inside UK) +44 118 945 7529 (Outside UK)

#### Australia

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#### Denmark/Danmark

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If you purchased a Symbol product from a Symbol Business Partner, contact that Business Partner for service.

# Introduction

The Wireless Networker LA-5030 PC Card and LA-5033 PCI Adapter allow PC Card slot and PCI slot equipped devices to connect to a Wi-Fi IEEE 802.11 a, b or g wireless local area network (LAN), or communicate directly with other mobile devices enabled for wireless LAN connectivity.

- LA-5030 and LA-5033 adapters support the IEEE 802.11a, b, g, and a WiFi compliance specifications. This open architecture allows LA-5030 and LA-5033 devices to communicate with wireless devices from other manufacturers that conform to the same specifications.
- LA-5030 and LA-5033 adapters allow mobile devices to roam throughout large facilities while remaining connected to the network.
- LA-5030 antenna diversity allows adapters to alternate between antennas with the best reception, increasing overall performance.
- LA-5030 and LA-5033 adapters allow the establishment of ad-hoc wireless workgroup networks.

# About the PC Card & PCI Adapter

Use the LA-5030 PC Card & LA-5033 PCI Adapter to connect to a Symbol wireless network. Features Include:

- Operating mode options for access point or peer-to-peer associations
- Low-power operation for battery-powered devices with PC Card slots
- Standard NDIS (Network Driver Interface Specification) drivers
- Windows 2000 and XP operating system support
- WEP, WPA-PSK, 802.1x, EAP security
- Power management. Disabled, Dynamic, and Maximum
- Rogue AP Detection
- 54Mbps maximum data rate.

# 2.1 Installation Prerequisites

Keep the adapter serial number in a safe place. The Support Center uses the information to reference warranty and service contract data.



Verify the model indicated on the adapter before use. Contact the Symbol Support Center if an item is missing or not functioning. Refer to Appendix C for

Customer Support contact information.

#### Note

Avoid exposing the adapter to liquids or abrasive materials.

## 2.1.1 LA-5033 PCI Adapter System Requirements

The LA-5033 PCI Adapter installation requires:

- a system with an available PCI slot
- Windows Service Pack #4 for Windows 2000 installations
- Windows Service Pack #1 for Windows XP installations
- Internet access for the required driver and Symbol Wireless Networker 802.11 a/g Configuration Utility download\_ (<u>http://www.symbol.com/services/downloads/wn\_abg\_drivers.html</u>)
- an available interrupt (IRQ)
- an available I/O port address



FCC RF exposure requirements state the PCI adapter external antenna should be positioned so it is at least 20 cm (8 inches) away from the user.

# Note 2.1.2 LA-5030 PC Card System Requirements

The LA-5030 PC Card installation requires:

- a system with a Type II PC Card slot
- Windows Service Pack #4 for Windows 2000 installations
- Windows Service Pack #1 for Windows XP installations
- Internet access for the required driver and Symbol Wireless Networker 802.11 a/g Configuration Utility download (<u>http://www.symbol.com/services/downloads/wn\_abg\_drivers.html</u>)



To comply with FCC and Industry Canada exposure requirements, this hand-held device is approved for operation near a user's hand when there is 20 cm or more between the antenna and the user's body.

# 2.2 Operating Modes

The Symbol Wireless Networker 802.11 a/g Configuration Utility installs with the Windows driver. Use the Configuration Utility to select the operational mode, ESSID, encryption algorithm, authentication scheme and power consumption mode used with the LA-5030 PC Card or LA-5033 PCI adapter.

The LA-5033 PCI adapter and LA-5030 PC Card support the following operational modes:

- Use **Infrastructure** to interoperate with an access point (AP). The adapter can roam freely between AP cells in the network or transmit and receive across subnets. Mobile Units (MUs) appear as network nodes to other devices in the network. Infrastructure is the adapter default mode.
- Select **Ad Hoc** to form peer-to-peer LA-5030 networks without APs. Use Ad Hoc to create networks within established network coverage areas or networks free of the physical constraints of access point provided radio coverage areas. The MU starting the Ad Hoc network (the first LA5030 adapter transmitting a beacon) determines the channel and data rate used for the other LA-5030 adapters within the network using the same ESSID.

The Symbol Ad Hoc mode is an Independent Basic Service Set (IBSS) mode requiring no backbone infrastructure. The lack of an access point results in MUs alternating the duty of sending beacons. There are no relay functions in an Ad Hoc (IBSS) network, not every MU is capable of communicating with other MUs due to the range limitations. Consequently, all stations need to be within range of each other.

## 2.3 54Mbps Operation and Frequency Bands

The LA-5033 PCI adapter and LA-5030 PC Card support a maximum 54Mbps data rate. The adapter automatically shifts data rates when unable to maintain a high quality connection at 54Mbps. When the WLAN adapter detects improved signal strength, it shifts to an increased data rate (up to the maximum 54Mbps). Different data rate and modulation requirements exist in different bands (standards).

Modulation
BPSK
BPSK
QPSK
QPSK
16QAM
16QAM
640AM
640AM

IEEE	802.11	lb
------	--------	----

Data Rate	Modulation
1Mbps	DBPSK
2Mbps	DQPSK
5.5Mbps	ССК
11Mbps	ССК

USA Frequency Band	European Frequency Band	Japan Frequency Band
5.15 - 5.25 GHz	5.15 - 5.35 GHz	4.90 - 5.0 GHz
5.25 - 5.35 GHz	5.47 - 5.725 GHz	5.15 - 5.25 GHz
5.725 - 5.825 GHz		

Several factors can dynamically alter adapter data rate:

- signal strength between the access point and adapter
- the ratio of good transmitted packets vs attempted packets transmitted, but not received
- the MU finds a higher transmit rate with another AP.



Physical obstructions and numerous devices operating in close proximity to one another negatively impact the ability to maintain an access point association with a high data rate.

Note

# 2.4 Power Management

The LA-5033 PCI adapter and LA-5030 PC Card have flexible power saving mechanisms using the Advanced Page within the Symbol Wireless Networker 802.11 a/g Configuration Utility.

There are three power saving modes:

- **Disabled** The device does not conserve power
- Maximum The device conserves as much power as possible
- **Dynamic** The device constantly switches between power-saving and awake states.

# 2.5 LA-5033 PCI Adapter and LA-5030 PC Card LED Descriptions

There are two LED Indicators each on the LA-5030 PC Card and LA-5033 PCI Adapter.

LED	Meaning
Power	Steady Green: Indicates the card is powered on.
Link	<i>Flashing Green:</i> Indicates the card is searching for a wireless connection.
	<i>Steady Green:</i> Indicates the card has associated with a wireless network.
	OFF: Indicates that the card has not associated with a wireless

*OFF:* Indicates that the card has not associated with a wireless device.

# 2.6 Wi-Fi Protected Access (WPA)

Wi-Fi Protected Access (WPA) is a security standard for systems operating with a Wi-Fi certified wireless connection. WPA is an upgrade from WEP (a security standard quickly becoming outdated). Compared to WEP, WPA provides superior data encryption and user authentication.

The WPA enhanced encryption method addresses the weaknesses of WEP by including:

- a per-packet key mixing function
- a message integrity check
- an extended initialization vector with sequencing rules
- a re-keying mechanism.

WPA uses an encryption method called Temporal Key Integrity Protocol (TKIP). WPA employs 802.1X and Extensible Authentication Protocol (EAP). Access points can operate in a combination of WEP/ WPA modes to support both WEP and WPA clients running the Windows 2000 or XP operating systems.



For Windows XP users using Zero Config to configure WPA, ensure Service Pack #1 and WPA Hotfix Q815485 is installed.

Note

### 2.6.1 WPA-PSK

Wi-Fi Protected Access - Pre Shared Key (WPA-PSK) is a type of WPA providing the same durable encryption protection for users without an enterprise authentication server. With WPA-PSK, encryption keys are automatically re-keyed and authenticated after a designated period or after the transmission of a specified number of packets.

# 2.7 Draft IEEE 802.11h Compatibility

The LA-5033 PCI adapter and LA-5030 PC Card are designed to meet the IEEE 802.11h standard. The IEEE 802.11h standard provides dynamic frequency selection (DFS) and transmit power control (TPC) for devices operating in the 5GHz band (802.11a) to comply with European radio regulations. TPC is a means of saving power by determining how much output power is actually required for sending frames to a particular peer station. DFS selects the radio channel on the access point to minimize interference with other systems, particularly radar.

By adding the TPC and DCS functionality, the LA-5033 PCI adapter and LA-5030 PC Card minimize interference to broadcasts and other systems.

# 2.8 Rogue AP Detection

The LA-5033 PCI adapter and LA-5030 PC Card can interoperate with the Symbol AP-4131 access point to detect other devices operating within its coverage area by transmitting beacons and receiving probe responses through a wired Ethernet connection. It is possible that not all of the devices identified by the access point are operating legitimately.

A rogue AP is an AP located nearby an authorized Symbol AP but recognized as not operating legitimately. The Symbol AP-4131 access point can trap rogue access points by differentiating them into several different rogue classes. The LA-5030 PC Card and LA-5033 PCI adapter work with the AP-4131 access point by proving the AP a list of devices it can detect on the wireless network. The AP then is able to differentiate them (if necessary) into a rogue device category.

For information on configuring Rogue AP support on the Symbol AP-4131 access point for use with the LA-5033 PCI adapter and LA-5030 PC Card, refer to the Spectrum24 AP-4131 Access Point Product Reference Guide available at <u>(http://www.symbol.com/services/downloads)</u>.

# 2.9 Software Installation Options

Symbol recommends using the Symbol Wireless Networker 802.11 a/g Configuration Utility to configure and manage LA-5030 adapter settings. The installation of Symbol Wireless Networker 802.11 a/g Configuration Utility is part of the device driver installation procedure.

Alternatively, the adapter can be managed using the Windows Zero Config utility. Zero Config is a Microsoft provided utility shipped with Windows 2000 and XP.

Use the Symbol Wireless Networker 802.11 a/g Configuration Utility for a more diverse set of driver configuration settings designed specifically for use with the LA-5030 PC Card and LA-5033 PCI adapter and its custom feature set.



The Symbol Wireless Networker 802.11 a/g Configuration Utility and the Microsoft Zero Config utility cannot function if enabled simultaneously. Do not enable the Microsoft Zero Config utility if using the Symbol Wireless Networker 802.11 a/g Configuration Utility to manage the adapter.

Note

# Windows 2000 PCI Adapter Installations

The installation of the LA-5033 PCI adapter requires the physical installation of the adapter, the device driver and the Symbol Wireless Networker 802.11 a/g Configuration Utility.

If there is a version of the LA-5033 Symbol Wireless Networker 802.11 a/g Configuration Utility and driver in the computer, remove it.

Select *Start->Programs->Symbol Wireless Networker->Uninstall* to remove the Configuration Utility and driver simultaneously. The Windows Add/Remove Programs utility can also be used to remove the Configuration Utility and driver.



Use proper grounding for the environment when handling computer components.

Note

## 3.1 Windows 2000 Configuration Utility and Driver Installation

To install the Configuration Utility and driver in Windows 2000:

- Ensure the previously installed Symbol Wireless Networker 802.11 a/g Configuration Utility 1. and driver have been removed (if necessary).
- Download the driver and Symbol Wireless Networker 802.11 a/g Configuration Utility from 2 the Symbol Web site (http://www.symbol.com/services/downloads/wn\_abg\_drivers.html).

A File Download window displays prompting the user to either open the driver and software installer or save the installation package to the system.

Select Open to proceed with the installation. A WinRAR self-extracting archive 3. window displays.



To manually install the driver and software package select **Save**, define a destination location for the driver and software package and follow the prompts displayed by the installer. Note

4 Select Install from the WinRAR self-extracting archive window to automatically extract the driver and software package and launch the **Symbol Wireless Networker Install Menu**.



5. Select the **Install Software** option.

The Symbol Wireless Networker Setup Wizard displays.

📎 Symbol Wireless Networker Setup Wizard 👘	×
Install device driver and configuration utility.	
Install device driver only. (Choose this option if O you wish to use windows built-in wireless configuration utility to control your device.)	
OK Cancel	

- Select the Install device driver and configuration utility checkbox. Click OK. A Symbol Wireless Networker 802.11a/g Installer window displays.
- 7. Click **Next** to continue the Windows 2000 driver and Symbol Wireless Networker 802.11 a/g Configuration Utility installation.

### A License Agreement window displays.

		rd
<b>cense Agreement</b> Please read the following license agreement c	arefully.	NZ
SYMBOL TECHNOLOGIES, INC. SOFTWAR BY INSTALLING THIS SOFTWARE, YOU OF REPRESENT ("LICENSEE") ARE UNCOND BY AND ARE BECOMING A PARTY TO THI ("AGREEMENT"). LICENSEE'S USE OR CO OR INSTALLED MATERIALS SHALL ALSO OF THIS AGREEMENT. IF LICENSEE DOES ALL OF THE TERMS OF THIS AGREEMENT INSTALLATION PROCESS. IF THESE TERM ACCEPTANCE IS EXPRESSLY LIMITED TO THESE TERMS.	E END-USER LICENSE AGI TIONALLY CONSENTING T S LICENSE AGREEMENT NTINUED USE OF THE DO' CONSTITUTE ASSENT TO NOT UNCONDITIONALLY T, DO NOT CONTINUTE TH IS ARE CONSIDERED AN ( AND EXPRESSLY CONTIN reement	REEMENT NY THAT YOU O BE BOUND WNLOADED THE TERMS AGREE TO IE DFFER, IGENT UPON

8. Select I accept the terms of the license agreement. Click Next.

A Select Hardware window displays.

Symbol WIRELESS NETWORKER 802.11ag - In	nstallShield Wizard	×
Select Hardware		N K
Please select the hardware that will be used wit	h this computer.	
Symbol LA-5030 Cardbus Adapter		
Symbol LA-5033 PCI Adapter		
Instalißhield	< <u>B</u> ack <u>N</u> ex	<t>Cancel</t>

9. Select Symbol LA-5033 PCI Adapter. Click Next.

A **Choose Destination Location** window displays prompting the user to confirm the destination folder for the application software.

Symbol WIRELESS NETWORKER 802.11ag - InstallShield Wizard	×
Choose Destination Location	NZ
Select the folder where the Wizard will install files.	
C:\\Symbol\WIRELESS NETWORKER 802.11ag\	Browse
InstallShield <u>Back</u>	t> Cancel

- 10. Click **Next** to continue, or click **Browse** to specify a different location for the software. The InstallShield Wizard begins installing the Configuration Utility and driver.
- 11. Click **Finish** to complete the Configuration Utility and driver installation.



Ensure the system is powered off before removing the computer cover to reduce the risk of electric shock.

#### Caution

- 12. Power off the computer before installing the PCI adapter.
- 13. Remove the computer cover.
- 14. Locate an available PCI slot in the computer.
- 15. Remove the retaining screw and bracket for the slot

- 16. Take the antenna with extended cable pass through the bracket hole first and secure it on the cradle. The user can select a best position for the cradle.
- 17. Align the adapter with the slot and insert firmly. Verify the adapter seats in the slot evenly.
- 18. Secure the adapter to the chassis with a retaining screw.
- 19. Replace the computer cover.
- 20. Power on the desktop computer.

The Windows Found New Hardware window displays.

The system detects the new hardware and installs the drivers automatically.

Once the driver has been installed successfully, the link LED on the PCI Adapter illuminates. The Configuration Utility icon displays in the task tray. Double-click on the Configuration Utility icon to display the utility. Select the **Find WLANs** tab and select the network ESSID best suited to the signal strength and interoperability requirements for the adapter. The user is ready to use the PCI Adapter with the Configuration Utility.

Proceed to Appendix A *Using the Configuration Utility* for information on using the Configuration Utility to manage the LA-5033 PCI Adapter.

# 3.2 Installing the LA-5033 PCI Adapter and Driver for use with Windows 2000 Zero Config

Use the Windows 2000 Zero Config utility as the adapter management tool if using the LA- 5033 PCI adapter without the Symbol Configuration Utility or if using a 3rd party software supplicant. The Symbol Configuration Utility does not function properly while 3rd party software supplicants are loaded on the system.



If the Symbol Configuration Utility resides on the system, use Windows 2000 Add/Remove Programs to uninstall it before installing the driver or Select Start->Programs->Symbol Wireless Networker->Uninstall.

To install the LA-5033 PCI adapter and driver without the Symbol Configuration Utility in Windows 2000:



The user is required to have Windows 2000 SP4 installed for full feature functionality.

Note

- 1. Ensure the previously installed Symbol Wireless Networker 802.11 a/g Configuration Utility and driver has been removed (if necessary).
- Download the driver and Symbol Wireless Networker 802.11 a/g Configuration Utility from the Symbol Web site (<u>http://www.symbol.com/services/downloads/wn\_abg\_drivers.html</u>).

A **File Download** window displays prompting the user to either open the driver and software installer or save the installation package to the system.

3. Select **Open** to proceed with the installation. A **WinRAR self-extracting archive** window displays.



To manually install the driver and software package select **Save**, define a destination location for the driver and software package and follow the prompts displayed by the installer.

4. Select **Install** from the WinRAR self-extracting archive window to automatically extract the driver package and launch the **Symbol Wireless Networker Install Menu**.

🖉 Macromedia Flash Player 6	
<b>Wireless</b> NE	TWORKER
Wi Fi)	
certified 802.11a/b/g	<b>Symbol</b> The Enterprise Mobility Company **
<ul> <li>Read Me First</li> <li>Install Software</li> <li>LA-5030 CardBus &amp; LA-5033 PCI Adapter U Quit</li> </ul>	lser Guide

5. Select the **Install Software** option.

The Symbol Wireless Networker Setup Wizard displays.

📎 Symbol Wireless Networker Setup Wizard 👘	×
<ul> <li>Install device driver and configuration utility.</li> <li>Install device driver only. (Choose this option if you wish to use windows built-in wireless configuration utility to control your device.)</li> </ul>	

Select the Install device driver only checkbox. Click OK.
 A Symbol Wireless Networker 802.11ag driver - InstallShield Wizard displays.

7. Click **Next** to continue the Windows 2000 driver installation.

A License Agreement window displays.

Symbol WIRELESS NETWORKER 802.11 ag driver - InstallShield Wizard
License Agreement Please read the following license agreement carefully.
SYMBOL TECHNOLOGIES, INC. SOFTWARE END-USER LICENSE AGREEMENT BY INSTALLING THIS SOFTWARE, YOU OR THE ENTITY OR COMPANY THAT YOU REPRESENT ("LICENSEE") ARE UNCONDITIONALLY CONSENTING TO BE BOUND BY AND ARE BECOMING A PARTY TO THIS LICENSE AGREEMENT ("AGREEMENT"). LICENSEE'S USE OR CONTINUED USE OF THE DOWNLOADED OR INSTALLED MATERIALS SHALL ALSO CONSTITUTE ASSENT TO THE TERMS OF THIS AGREEMENT. IF LICENSEE DOES NOT UNCONDITIONALLY AGREE TO ALL OF THE TERMS OF THIS AGREEMENT, DO NOT CONTINUTE THE INSTALLATION PROCESS. IF THESE TERMS ARE CONSIDERED AN OFFER, ACCEPTANCE IS EXPRESSLY LIMITED TO AND EXPRESSLY CONTINGENT UPON THESE TERMS.
I accept the terms of the license agreement     I do not accept the terms of the license agreement
< <u>Back</u> <u>Next</u> Cancel

8. Select I accept the terms of the license agreement. Click Next.

A Ready to Install the Program window displays.	
Symbol WIRELESS NETWORKER 802.11ag driver - InstallShield Wiz	ard 🔀
<b>Ready to Install the Program</b> The wizard is ready to begin installation.	
Click Install to begin the installation.	
If you want to review or change any of your installation settings, click Bac the wizard.	sk. Click Cancel to exit
InstallShield	II Cancel

9. Click Install.

An InstallShield Wizard Complete window displays.

10. Click **Finish** to complete the driver installation.



Ensure the system is powered off before removing the computer cover to reduce the risk of electric shock.

Caution

- 11. Power off the computer before installing the PCI adapter.
- 12. Remove the computer cover.
- 13. Locate an available PCI slot in the computer.
- 14. Remove the retaining screw and bracket for the slot.

- 15. Take the antenna with extended cable pass through the bracket hole first and secure it on the cradle. The user can select a best position for the cradle.
- 16. Align the adapter with the slot and insert firmly. Verify the adapter seats in the slot evenly.
- 17. Secure the adapter to the chassis with a retaining screw.
- 18. Replace the computer cover.
- 19. Power on the desktop computer.

The Windows Found New Hardware window displays.

The system detects the new hardware and installs the driver automatically.

Consult the system administrator for information on configuring the access point and associated Symbol using the Windows 2000 Zero Config utility.
## 3.3 Removing the PCI Adapter Driver in Windows 2000

If an existing version of the LA-5033 driver exists in the system, remove it and install the latest version from the Symbol Web site <u>(http://www.symbol.com/services/downloads/wn\_abg\_drivers.html)</u>.



If the LA-5033 PCI Adapter driver and software package was downloaded and launched from the Symbol Web site, the user is required to remove the driver from the system and begin the installation over.

To remove a LA-5033 driver from the system in Windows 2000:

- 1. Click Start and select Control Panel.
- 2. Select **System** and click on the **Hardware** tab.
- 3. Click the **Device Manager** button.
- 4. Double-click Network Adapters.

A list of the devices currently supported on the system by Windows 2000 displays.

5. Right-click on the Symbol LA-5033 Wireless Networker 802.11 a/g PCI Adapter and select **Uninstall.** 

A Confirm Device Removal window warns the user the system will uninstall the device.

- 6. Select OK.
- 7. Install the driver again, either with the Wireless Networker Configuration Utility or as a standalone driver installation.

## Windows XP PCI Adapter Installations

# 4.1 Installing the LA-5033 PCI Adapter Driver and Configuration Utility in Windows XP

Installing the LA-5033 driver in Windows XP requires the user to replace the Symbol LA-5033 driver provided by the Windows XP operating system with a newer version of the driver downloaded from the Symbol Website.

If there is a version of the LA-5033 Symbol Wireless Networker 802.11 a/g Configuration Utility and driver in the computer, remove them before installing the latest driver as downloaded from the Symbol Website.

Select *Start->Programs->Symbol Wireless Networker->Uninstall* to remove the Configuration Utility and driver simultaneously. The Windows Add/Remove Programs utility can also be used to remove the Configuration Utility and driver.

To install the Configuration Utility and driver in Windows XP:

- 1. Ensure the previously installed Symbol Wireless Networker 802.11 a/g Configuration Utility and driver has been removed (if necessary).
- 2. Download the driver and Symbol Wireless Networker 802.11 a/g Configuration Utility from the Symbol Web site (<u>http://www.symbol.com/services/downloads/wn\_abg\_drivers.html</u>).

A **File Download** window displays prompting the user to either open the driver and software installer or save the installation package to the system.

3. Select **Open** to proceed with the installation. A **WinRAR self-extracting archive** window displays.



To manually install the driver and software package select **Save**, define a destination location for the driver and software package and follow the prompts displayed by the installer.

4. Select **Install** from the WinRAR self-extracting archive window to automatically extract the driver and software package and launch the **Symbol Wireless Networker Install Menu**.

🖉 Macromedia Flash Player 6	
Wireless N	ETWORKER
CERTIFIED	symbol
802.11a/b/g	The Enterprise Mobility Company ™
<ul> <li>Read Me First</li> <li>Install Software</li> <li>LA-5030 CardBus &amp; LA-5033 PCI Adapter</li> </ul>	User Guide
Quit	

5. Select the **Install Software** option.

The Symbol Wireless Networker Setup Wizard displays.

🛇 Symbol Wireless Networker Setup Wizard	×
Install device driver and configuration utility	
Install device driver only. (Choose this optio O you wish to use windows built-in wireless configuration utility to control your device.)	n if
Cancel	

- Select the Install device driver and configuration utility checkbox. Click OK. A Symbol Wireless Networker 802.11a/g Installer window displays.
- 7. Click **Next** to continue the Windows XP driver and Symbol Wireless Networker 802.11 a/g Configuration Utility installation.

#### A License Agreement window displays.

Symbol WIRELESS NETWORKER 802.11 ag driver - InstallShield Wizard
License Agreement Please read the following license agreement carefully.
SYMBOL TECHNOLOGIES, INC. SOFTWARE END-USER LICENSE AGREEMENT BY INSTALLING THIS SOFTWARE, YOU OR THE ENTITY OR COMPANY THAT YOU REPRESENT ("LICENSEE") ARE UNCONDITIONALLY CONSENTING TO BE BOUND BY AND ARE BECOMING A PARTY TO THIS LICENSE AGREEMENT ("AGREEMENT"), LICENSEE'S USE OR CONTINUED USE OF THE DOWNLOADED OR INSTALLED MATERIALS SHALL ALSO CONSTITUTE ASSENT TO THE TERMS OF THIS AGREEMENT. IF LICENSEE DOES NOT UNCONDITIONALLY AGREE TO ALL OF THE TERMS OF THIS AGREEMENT, DO NOT CONTINUTE THE INSTALLATION PROCESS. IF THESE TERMS ARE CONSIDERED AN OFFER, ACCEPTANCE IS EXPRESSLY LIMITED TO AND EXPRESSLY CONTINGENT UPON THESE TERMS.
I accept the terms of the license agreement I do not accept the terms of the license agreement
Install6hield < <u>B</u> ack <u>N</u> ext > Cancel

8. Select I accept the terms of the license agreement. Click Next.

A **Select Hardware** window displays.

Symbol WIRELESS NETWORKER 802.11ag - In	nstallShield Wizard	×
Select Hardware		N X
Please select the hardware that will be used wit	h this computer.	
Symbol LA-5030 Cardbus Adapter		
Symbol LA-5033 PCI Adapter		
InstallShield	< <u>B</u> ack <u>N</u>	lext > Cancel

9. Select Symbol LA-5033 PCI Adapter. Click Next.

A **Choose Destination Location** window displays prompting the user to confirm the destination folder for the application software.

Symbol WIRELESS NETWORKER 802.11ag - InstallShield Wizard	×
Choose Destination Location	NZ
Select the folder where the Wizard will install files.	
Destination Folder C:\\Symbol\WIRELESS NETWORKER 802.11ag\ InstallShield-	Browse
< <u>B</u> ack	ext> Cancel

- Click **Next** to continue, or click **Browse** to specify a different location for the software. The InstallShield Wizard begins installing the Configuration Utility and driver.
- 11. Click **Finish** to complete the Configuration Utility and driver installation.



Ensure the system is powered off before removing the computer cover to reduce the risk of electric shock.

- 12. Power off the computer before installing the PCI adapter.
- 13. Remove the computer cover.
- 14. Locate an available PCI slot in the computer.
- 15. Remove the retaining screw and bracket for the slot.

- 16. Take the antenna with extended cable pass through the bracket hole first and secure it on the cradle. The user can select a best position for the cradle.
- 17. Align the adapter with the slot and insert firmly. Verify the adapter seats in the slot evenly.
- 18. Secure the adapter to the chassis with a retaining screw.
- 19. Replace the computer cover.
- 20. Power on the desktop computer.

The system detects the new hardware.

21. Click the **Install the software automatically (recommended)** checkbox and click **Next**. The system installs the driver.

The **Found New Hardware Wizard** displays a message stating the wizard has completed the adapter driver installation.

22. Click **Finish** to close the wizard and complete the installation.

A message in the task tray indicates the PCI Adapter is ready to use, and the Configuration Utility icon resides in the task tray. Double-click on the Configuration Utility icon to display the utility. Select the **Find WLANs** tab and select the network ESSID best suited to the signal strength and interoperability requirements for the adapter.

Proceed to Appendix A *Using the Configuration Utility* for information on using the Configuration Utility to manage the LA-5033 PCI Adapter.

## 4.2 Installing the Driver in Windows XP For Use With the Zero **Config Utility**

Windows XP PCI driver only installations require the physical installation of the PCI adapter and the installation of the device driver.

Use the Windows XP Zero Config utility as the adapter management tool if using the Symbol PCI adapter without the Symbol Configuration Utility or if using a 3rd party software supplicant. The Symbol Configuration Utility does not function properly while 3rd party software supplicants are loaded on the system.

If a version of the Symbol Wireless Networker 802.11 a/g Configuration Utility resides on the system remove it. Select Start->Programs->Symbol Wireless Networker->Uninstall.

To install the driver for use with the Windows XP Zero Config utility:

- Ensure the previously installed Symbol Wireless Networker 802.11 a/g Configuration Utility 1 and driver have been removed (if necessary).
- Download the driver and Symbol Wireless Networker 802.11 a/g Configuration Utility from 2. the Symbol Web site (http://www.symbol.com/services/downloads/wn\_abg\_drivers.html).

A File Download window displays prompting the user to either open the driver and software installer or save the installation package to the system.

Select **Open** to proceed with the installation. A **WinRAR self-extracting archive** 3. window displays.



To manually install the driver and software package select Save, define a destination location for the driver and software package and follow the prompts displayed by the installer.

Note

Select Install from the WinRAR self-extracting archive window to automatically extract the 4 driver package and launch the **Symbol Wireless Networker Install Menu**.

🖉 Macromedia Flash Player 6	
Wireless NET	WORKER
WIE	
certified 802.11a/b/g	<b>Symbol</b> The Enterprise Mobility Company ™
<ul> <li>Read Me First</li> <li>Install Software</li> <li>LA-5030 CardBus &amp; LA-5033 PCI Adapter User</li> <li>Quit</li> </ul>	Guide

5. Select the **Install Software** option.

The Symbol Wireless Networker Setup Wizard displays.

📎 Symbol Wireless Networker Setup Wizard	×	
O Install device driver and configuration utility.		
Install device driver only. (Choose this option if you wish to use windows built-in wireless configuration utility to control your device.)		
OK Cancel		

6. Select the Install device driver only checkbox. Click OK.

A Symbol Wireless Networker 802.11a/g driver Installer window displays.

7. Click **Next** to continue the Windows XP driver installation.

A License Agreement window displays.

Symbol WIRELESS NETWORKER 802.11 ag driver - InstallShield Wizard	×
License Agreement Please read the following license agreement carefully.	
SYMBOL TECHNOLOGIES, INC. SOFTWARE END-USER LICENSE AGREEMENT BY INSTALLING THIS SOFTWARE, YOU OR THE ENTITY OR COMPANY THAT YOU REPRESENT ("LICENSEE") ARE UNCONDITIONALLY CONSENTING TO BE BOUND BY AND ARE BECOMING A PARTY TO THIS LICENSE AGREEMENT ("AGREEMENT"). LICENSEE'S USE OR CONTINUED USE OF THE DOWNLOADED OR INSTALLED MATERIALS SHALL ALSO CONSTITUTE ASSENT TO THE TERMS OF THIS AGREEMENT. IF LICENSEE DOES NOT UNCONDITIONALLY AGREE TO ALL OF THE TERMS OF THIS AGREEMENT, DO NOT CONTINUTE THE INSTALLATION PROCESS. IF THESE TERMS ARE CONSIDERED AN OFFER, ACCEPTANCE IS EXPRESSLY LIMITED TO AND EXPRESSLY CONTINGENT UPON THESE TERMS.	]
<pre></pre>	

8. Select I accept the terms of the license agreement. Click Next. A Ready to Install the Program window displays.

Symbol WIRELESS NETWORKER 802.11 ag dr	iver - InstallShield Wizard 🛛 🗙
<b>Ready to Install the Program</b> The wizard is ready to begin installation.	
Click Install to begin the installation.	
If you want to review or change any of your in: the wizard.	stallation settings, click Back. Click Cancel to exit
InstallShield	
	< <u>B</u> ack Install Cancel

- 9. Click Install.
- 10. Click **Finish** to complete the driver installation.
- 11. Power off the computer before installing the PCI adapter.



Ensure the system is powered off before removing the computer cover to reduce the risk of electric shock.

- 12. Remove the computer cover.
- 13. Locate an available PCI slot in the computer.
- 14. Remove the retaining screw and bracket for the slot.

- 15. Take the antenna with extended cable pass through the bracket hole first and secure it on the cradle. The user can select a best position for the cradle.
- 16. Align the adapter with the slot and insert firmly. Verify the adapter seats in the slot evenly.
- 17. Secure the adapter to the chassis with a retaining screw.
- 18. Replace the computer cover.
- Power on the desktop computer.
   The system detects the new hardware.

20 Click the Install the software outematically (recom

- 20. Click the **Install the software automatically (recommended)** checkbox and click **Next**. The system installs the driver.
- 21. Click **Finish** to close the wizard and complete the installation.

The PCI Adapter is ready to use. Use the Windows Zero Config tool as required to connect to a network and configure the LA-5033 PCI Adapter. Consult the system administrator for information on managing the LA-5033 PCI Adapter using the Windows XP Zero Config Utility.

## 4.3 Removing the PCI Adapter Driver in Windows XP

If an existing version of the LA-5033 driver exists in the system, remove it and install the latest version from the Symbol Web site (http://www.symbol.com/services/downloads/wn\_abg\_drivers.html).



If the LA-5033 PCI Adapter driver and software package was downloaded and launched from the Symbol Web site, the user is required to remove the driver from the system and begin the installation over.

To remove a driver from the system in Windows XP:

- Click Start and select Control Panel. 1.
- 2 Select the Switch to Classic View Windows XP option.
- 3. Select **System** and click on the **Hardware** tab.
- Click the **Device Manager** button. 4
- 5 Double-click Network Adapters.

A list of the devices currently supported on the system by Windows XP displays.

6. Right-click on the Symbol LA-5033 Wireless Networker 802.11a/g PCI Adapter and select Uninstall.

The **Confirm Device Removal** window warns the user the system will uninstall the device.

- Select OK. 7
- Install the driver again, either with the Wireless Networker Configuration Utility or as a 8. standalone driver installation.

# Windows 2000 LA-5030 PC Card Installations

Symbol supports two different install options for the LA-5030 PC Card in Windows 2000. Use the adapter with the Symbol driver and recommended Symbol Wireless Networker 802.11 a/g Configuration Utility for optimal feature availability.

#### Refer to

*Installing the LA-5030 PC Card Driver and Configuration Utility in Windows 2000 on page 5-2* for installation information.

Go to <u>(http://www.symbol.com/services/downloads/wn\_abg\_drivers.html)</u> and download the driver and Symbol Wireless Networker 802.11 a/g Configuration Utility installer. Once downloaded, extract the files to the computer hard drive. If Internet access is unavailable, contact a Symbol sales representative for a CD.

# 5.1 Installing the LA-5030 PC Card Driver and Configuration Utility in Windows 2000

If there is a version of the LA-5030 Symbol Wireless Networker 802.11 a/g Configuration Utility and driver in the computer, remove it from the system.

Select *Start->Program->Symbol Wireless Networker->Uninstall* to remove the Configuration Utility and driver simultaneously. Alternatively, the user can use the Windows Add/Remove Programs to remove the Configuration Utility and driver.

To install the LA-5030 PC Card driver and Configuration Utility in Windows 2000:

- 1. Ensure the previously installed driver and Symbol Wireless Networker 802.11 a/g Configuration Utility have been removed (if necessary).
- Download the driver and Symbol Wireless Networker 802.11 a/g Configuration Utility from the Symbol Web site (<u>http://www.symbol.com/services/downloads/wn\_abg\_drivers.html</u>).

A **File Download** window displays prompting the user to either open the driver and software installer or save the installation package to the system

3. Select **Open** to proceed with the installation. A WinRAR self-extracting archive window displays.



Note

To manually install the driver and software package select Save, define a destination location for the driver and software package and follow the prompts displayed by the installer.

4. Select **Install** from the WinRAR self-extracting archive window to automatically extract the driver and software package and launch the **Symbol Wireless Networker Install Menu**.



5. Select the **Install Software** option.

🔷 Sym	bol Wireless Networker Setup Wizard	×
۲	Install device driver and configuration utility.	
Install device driver only. (Choose this option if O you wish to use windows built-in wireless configuration utility to control your device.)		
	Cancel	

6. Select the **Install device driver and configuration utility** checkbox and click **OK**. A Symbol Wireless Networker 802.11 a/g Installer window displays.

7. Click **Next** to continue with the driver and Symbol Wireless Networker 802.11 a/g Configuration Utility installation.

A License Agreement window displays.

Symbol WIRELESS NETWORKER 802.11 ag dri	ver - InstallShield Wizard	×
License Agreement Please read the following license agreement ca	arefully.	
SYMBOL TECHNOLOGIES, INC. SOFTWARE BY INSTALLING THIS SOFTWARE, YOU OR REPRESENT ("LICENSEE") ARE UNCONDIT BY AND ARE BECOMING A PARTY TO THIS ("AGREEMENT"). LICENSEE'S USE OR CON OR INSTALLED MATERIALS SHALL ALSO C OF THIS AGREEMENT. IF LICENSEE DOES ALL OF THE TERMS OF THIS AGREEMENT INSTALLATION PROCESS. IF THESE TERM ACCEPTANCE IS EXPRESSLY LIMITED TO A THESE TERMS.	E END-USER LICENSE AGREEMENT THE ENTITY OR COMPANY THAT YOU TIONALLY CONSENTING TO BE BOUND LICENSE AGREEMENT TINUED USE OF THE DOWNLOADED CONSTITUTE ASSENT TO THE TERMS NOT UNCONDITIONALLY AGREE TO , DO NOT CONTINUTE THE IS ARE CONSIDERED AN OFFER, AND EXPRESSLY CONTINGENT UPON	•
I accept the terms of the license agreement     I do not accept the terms of the license agr	eement	
	< <u>B</u> ack <u>N</u> ext > Cance	el

8. Select I accept the terms of the license agreement. Click Next.

A Select Hardware window displays.

Symbol WIRELESS NETWORKER 802.11ag -	InstallShield Wiz	ard	×
Select Hardware			
Please select the hardware that will be used u	with this computer.		
<ul> <li>Symbol LA-5030 Cardbus Adapter</li> </ul>			
C Symbol LA-5033 PCI Adapter			
instellShield			
	< <u>B</u> ack	<u>N</u> ext >	Cancel

9. Select Symbol LA-5030 Cardbus Adapter. Click Next.

A **Choose Destination Location** window displays prompting the user to confirm the destination folder for the application software.

Symbol WIRELESS NETWORKER 802.11ag - 1	InstallShield Wizard	×
Choose Destination Location		<b>N</b> X
Select the folder where the Wizard will install fi	les.	
Destination Folder		
C:\\Symbol\WIRELESS NETWORKER 8	02.11ag\	Browse
InstallShield		
	< <u>B</u> ack <u>N</u> ext>	Cancel

- 10. Click **Next** to continue, or click **Browse** to specify a different location for the software. The InstallShield Wizard begins installing the Configuration Utility and driver.
- 11. Click **Finish** to complete the Configuration Utility and driver installation.
- 12. Align the card properly before inserting it in the slot. Insert the card firmly without forcing until it seats snugly.

#### The Windows Found New Hardware window displays.

The system detects the new hardware and installs the device driver automatically.

Once the driver has been installed successfully, the link LED on the PC card illuminates. The Unplug or Eject Hardware icon and the Configuration Utility icon display in the task tray. Double-click on the Configuration Utility icon to display the utility. Select the **Find WLANs** tab and select the network ESSID best suited to the signal strength and interoperability requirements of the adapter and network. The user is ready to use the PC Card with the Configuration Utility.

Proceed to Appendix A *Using the Configuration Utility* for information on using the Configuration Utility to manage the LA-5030 PC Card.

### 5.2 Installing the Driver in Windows 2000 For Use With the Zero Config Utility

Use the Windows 2000 Zero Config utility as the PC Card management tool if using the Wireless Networker LA-5030 PC Card without the Symbol Configuration Utility or if using a 3rd party software supplicant. The Symbol Configuration Utility does not function properly while 3rd party software supplicants are loaded on the system.

If a version of the Symbol Configuration Utility resides on the system, remove it from the system.

Select Start->Programs->Symbol Wireless Networker->Uninstall to remove the Configuration Utility and driver simultaneously.



The user is required to have Windows 2000 SP4 installed for full feature functionality.

#### Note

To install the driver for use with Windows 2000 Zero Config:

- Ensure the previously installed driver and Symbol Wireless Networker 802.11 a/g 1. Configuration Utility has been removed (if necessary).
- Download the driver and installation package from the Symbol Web site 2. (http://www.svmbol.com/services/downloads/wn\_abg\_drivers.html).

A **File Download** window displays prompting the user to either open the driver and software installer or save the installation package to the system.

3. Select **Open** to proceed with the installation. A WinRAR self-extracting archive window displays.



To manually install the driver and software package select **Save**, define a destination location for the driver and software package and follow the prompts displayed by the installer.

Select Install from the WinRAR self-extracting archive window to automatically extract the 4. driver and software package and launch the Symbol Wireless Networker Install Menu.



5. Select the **Install Software** option.

The Symbol Wireless Networker Setup Wizard displays.

📎 Symbol Wireless Networker Setup Wizard	×	
O Install device driver and configuration utility.		
Install device driver only. (Choose this option if you wish to use windows built-in wireless configuration utility to control your device.)		
OK Cancel		

6. Select the Install device driver only checkbox and click OK.

A Symbol Wireless Networker 802.11ag driver - InstallShield Wizard displays.

7. Click **Next** to continue with the Windows 2000 driver installation.

A License Agreement window displays.

nbol WIRELESS NETWORKER 802.11ag dr	iver - InstallS	hield Wizard		×
<b>icense Agreement</b> Please read the following license agreement c	arefully.			
SYMBOL TECHNOLOGIES, INC. SOFTWAR BY INSTALLING THIS SOFTWARE, YOU OF REPRESENT ("LICENSEE") ARE UNCONDI BY AND ARE BECOMING A PARTY TO THI ("AGREEMENT"). LICENSEE'S USE OR CO OR INSTALLED MATERIALS SHALL ALSO OF THIS AGREEMENT. IF LICENSEE DOES ALL OF THE TERMS OF THIS AGREEMENT INSTALLATION PROCESS. IF THESE TERM ACCEPTANCE IS EXPRESSLY LIMITED TO THESE TERMS.	E END-USER LI TIONALLY CON S LICENSE AGR NTINUED USE ( CONSTITUTE A NOT UNCOND F, DO NOT CON AS ARE CONSID AND EXPRESS	CENSE AGREEM DR COMPANY TH SENTING TO BE EEMENT DF THE DOWNLI SSENT TO THE ITIONALLY AGRI TINUTE THE PERED AN OFFEI LY CONTINGEN	IENT HAT YOU BOUND DADED TERMS EE TO R, T UPON	•
<ul> <li>I accept the terms of the license agreement</li> <li>I do not accept the terms of the license agreement</li> </ul>	n reement			
llShield	< <u>B</u> ack	<u>N</u> ext >	Cance	el

8. Select I accept the terms of the license agreement. Click Next.

A Ready to Install the Program window displays.

Symbol WIRELESS NETWORKER 802.11 ag dr	river - InstallShield Wizard 🛛 🗙
<b>Ready to Install the Program</b> The wizard is ready to begin installation.	
Click Install to begin the installation.	
If you want to review or change any of your in the wizard.	stallation settings, click Back. Click Cancel to exit
InstallShield	
	< <u>B</u> ack Install Cancel

9. Click Install.

An InstallShield Wizard Complete window displays.

- 10. Click **Finish** to complete the driver installation.
- 11. Align the card properly before putting it in the slot. Insert the card firmly without forcing until it seats snugly.

#### The Windows Found New Hardware window displays.

The system detects the new hardware and installs the drivers automatically. Once the driver has been installed successfully, the link LED on the PC card illuminates. The Unplug or Eject Hardware icon displays in the task tray.

Consult the system administrator for information on managing the LA-5030 PC Card using the Windows 2000 Zero Config utility.

## 5.3 Removing the PC Card Driver in Windows 2000

If an existing version of the LA-5030 driver exists in the system, remove it and install the latest version from the Symbol Web site <u>(http://www.symbol.com/services/downloads/wn\_abg\_drivers.html)</u>.

To remove a LA-5030 driver from the system in Windows 2000:

- 1. Click Start and select Control Panel.
- 2. Select **System** and click on the **Hardware** tab.
- 3. Click the **Device Manager** button.
- 4. Double-click Network Adapters.

A list of the devices currently supported on the system by Windows 2000 displays.

5. Right-click on the Symbol LA-5030 Wireless Networker 802.11 a/g CardBus Adapter and select **Uninstall**.

A Confirm Device Removal window warns the user the system will uninstall the device.

6. Select OK.

Install the driver again, either with the Wireless Networker Configuration Utility or as a standalone driver installation.

# LA-5030 PC Card Windows XP Installations

Symbol supports two different install options for the LA-5030 adapter in Windows XP.

Use the adapter with the Symbol driver and recommended Symbol Wireless Networker 802.11 a/g Configuration Utility for optimal feature availability. This installation option disables the user from using the Windows XP Zero Config utility or third party supplicants. Refer to *Installing the LA-5030 PC Card Driver and Configuration Utility in Windows XP on page 6-2* for installation information.

Use the Symbol driver with the Windows XP supplied Zero Config utility to support a third part software supplicant. Zero Config and Symbol Wireless Networker 802.11 a/g Configuration Utility cannot be used simultaneously. Refer to *Installing the Driver in Windows XP For Use With the Zero Config Utility on page 6-8* for installation information.

Go to <u>(http://www.symbol.com/services/downloads/wn\_abg\_drivers.html)</u> and download the driver and Symbol Wireless Networker 802.11 a/g Configuration Utility installer. Once downloaded, extract the files to the computer hard drive. If Internet access is unavailable, contact a Symbol sales representative for a CD.

## 6.1 Installing the LA-5030 PC Card Driver and Configuration Utility in Windows XP

Installing the LA-5030 driver in Windows XP requires the user to replace the Symbol LA-5030 driver provided by the Windows XP operating system with a newer version of the driver downloaded from the Symbol Web site. If there is a version of the LA-5030 Symbol Wireless Networker 802.11 a/g Configuration Utility and driver in the computer, remove it.

Select Start->Programs->Symbol Wireless Networker->Uninstall to remove the Configuration Utility and driver simultaneously. Alternatively, the user can use Windows Add/Remove Programs utility to remove the Configuration Utility and driver.

To install the LA-5030 driver and Configuration Utility in Windows XP:

- 1. Ensure the previously installed driver and Symbol Wireless Networker 802.11 a/g Configuration Utility has been removed (if necessary).
- 2. Download the driver and Symbol Wireless Networker 802.11 a/g Configuration Utility from the Symbol Web site (http://www.symbol.com/services/downloads/wn\_abg\_drivers.html).

A File Download window displays prompting the user to either open the driver and software installer or save the installation package to the system.

Select **Open** to proceed with the installation. 3. A WinRAR self-extracting archive window displays.



To manually install the driver and software package select Save, define a destination location for the driver and software package and follow the prompts displayed by the installer. Note

Select Install from the WinRAR self-extracting archive window to automatically extract the 4. driver and software package and launch the Symbol Wireless Networker Install Menu.



5. Select the **Install Software** option.

The Symbol Wireless Networker Setup Wizard displays.

×

6. Select the **Install device driver and configuration utility** checkbox and click **OK**. A Symbol Wireless Networker 802.11 a/g Installer window displays.

7. Click **Next** to continue with the driver and Symbol Wireless Networker 802.11 a/g Configuration Utility installation.

A License Agreement window displays.

Symbol WIRELESS NETWORKER 802.11 ag driver - InstallShield Wizard		
License Agreement Please read the following license agreement ca	arefully.	
SYMBOL TECHNOLOGIES, INC. SOFTWARE BY INSTALLING THIS SOFTWARE, YOU OF REPRESENT ("LICENSEE") ARE UNCONDIT BY AND ARE BECOMING A PARTY TO THIS ("AGREEMENT"). LICENSEE'S USE OR CON OR INSTALLED MATERIALS SHALL ALSO C OF THIS AGREEMENT. IF LICENSEE DOES ALL OF THE TERMS OF THIS AGREEMENT INSTALLATION PROCESS. IF THESE TERM ACCEPTANCE IS EXPRESSLY LIMITED TO THESE TERMS	E END-USER LICENSE AGREEME R THE ENTITY OR COMPANY THA ITIONALLY CONSENTING TO BE B S LICENSE AGREEMENT NTINUED USE OF THE DOWNLOA CONSTITUTE ASSENT TO THE TE S NOT UNCONDITIONALLY AGREE T, DO NOT CONTINUTE THE MS ARE CONSIDERED AN OFFER, AND EXPRESSLY CONTINGENT I	
<ul> <li>I accept the terms of the license agreement</li> <li>I do not accept the terms of the license agr</li> <li>Install@hield</li> </ul>	nt reement <u>&lt; B</u> ack <u>N</u> ext >	Cancel

8. Select I accept the terms of the license agreement. Click Next.

A Select Hardware window displays.

Symbol WIRELESS NETWORKER 802.11ag - Ir	stallShield W	izard	×
Select Hardware			N K
Please select the hardware that will be used wit	h this computer.		
<ul> <li>Symbol LA-5030 Cardbus Adapter</li> </ul>			
Symbol LA-5033 PCI Adapter			
Installähteld			
	< <u>B</u> ack	<u>N</u> ext >	Cancel

9. Select Symbol LA-5030 Cardbus Adapter. Click Next.

A **Choose Destination Location** window displays prompting the user to confirm the destination folder for the application software.

Symbol WIRELESS NETWORKER 802.11ag - InstallShield Wizard	×
Choose Destination Location	
Select the folder where the Wizard will install files.	
Destination Folder C:\\Symbol\WIRELESS NETWORKER 802.11ag\ InstallShield < <u>B</u> ack	Browse

- 10. Click **Next** to continue, or click **Browse** to specify a different location for the software. The InstallShield Wizard begins installing the Configuration Utility and driver.
- 11. Click **Finish** to complete the Configuration Utility and driver installation.
- 12. Align the card properly before putting it in the slot. Insert the card firmly without forcing until it seats snugly.

The system detects the new hardware. The **Found New Hardware Wizard** window displays.

13. Click the **Install the software automatically (recommended)** checkbox and click **Next**. The system installs the software.

The Found new Hardware Wizard displays a message stating the wizard has completed the adapter software installation.

14. Click **Finish** to close the wizard and complete the installation.

Once the driver has been installed successfully, the link LED on the PC card illuminates and the Configuration Utility icon displays in the task tray. Double-click on the Configuration Utility icon to display the utility. Select the **Find WLANs** tab and select the network ESSID best suited to the signal strength and interoperability requirements for the adapter and network. The user is ready to use the PC Card with the Configuration Utility.

Proceed to Appendix A *Using the Configuration Utility* for information on using the Configuration Utility to manage the LA-5030 PC Card.

## 6.2 Installing the Driver in Windows XP For Use With the Zero **Config Utility**

Use the Windows XP Zero Config Utility as the PC Card management tool if using the LA-5030 PC Card without the Symbol Wireless Networker 802.11 a/g Configuration Utility.



If a version of the Symbol Wireless Networker 802.11 a/g Configuration Utility resides on the system remove it. Select Start->Programs->Symbol Wireless Networker->Uninstall.

#### Note

To install the driver for use with the Windows XP Zero Config utility:

- Ensure the previously installed Windows XP driver has been removed (if necessary). The 1. user is required to have SP1 installed to use the latest LA-5030 driver in Windows XP.
- Download the driver and Symbol Wireless Networker 802.11 a/g Configuration Utility from 2 the Symbol Web site (http://www.symbol.com/services/downloads/wn\_abg\_drivers.html).

A File Download window displays prompting the user to either open the driver and software installer or save the installation package to the system.

3. Select **Open** to proceed with the installation. A WinRAR self-extracting archive window displays.



To manually install the driver and software package select Save, define a destination location for the driver and software package and follow the prompts displayed by the installer.

Select Install from the WinRAR self-extracting archive window to automatically extract the 4 driver and software package and launch the Symbol Wireless Networker Install Menu.


5. Select the Install Software option.

📎 Symbol Wireless Networker Setup Wizard	×	
O Install device driver and configuration utility.		
Install device driver only. (Choose this option if you wish to use windows built-in wireless configuration utility to control your device.)		
OK Cancel		

6. Select Install device driver only. Click OK.

A Symbol Wireless Networker 802.11a/g driver Installer window displays.

7. Click **Next** to continue the Windows XP driver installation.

A License Agreement window displays.

Symbol WIRELESS NETWORKER 802.11 ag driver - InstallShield Wizard
License Agreement Please read the following license agreement carefully.
SYMBOL TECHNOLOGIES, INC. SOFTWARE END-USER LICENSE AGREEMENT BY INSTALLING THIS SOFTWARE, YOU OR THE ENTITY OR COMPANY THAT YOU REPRESENT ("LICENSEE") ARE UNCONDITIONALLY CONSENTING TO BE BOUND BY AND ARE BECOMING A PARTY TO THIS LICENSE AGREEMENT ("AGREEMENT"). LICENSEE'S USE OR CONTINUED USE OF THE DOWNLOADED OR INSTALLED MATERIALS SHALL ALSO CONSTITUTE ASSENT TO THE TERMS OF THIS AGREEMENT. IF LICENSEE DOES NOT UNCONDITIONALLY AGREE TO ALL OF THE TERMS OF THIS AGREEMENT, DO NOT CONTINUTE THE INSTALLATION PROCESS. IF THESE TERMS ARE CONSIDERED AN OFFER, ACCEPTANCE IS EXPRESSLY LIMITED TO AND EXPRESSLY CONTINGENT UPON THESE TERMS.
<ul> <li>I accept the terms of the license agreement</li> <li>I do not accept the terms of the license agreement</li> </ul>
InstallShield

8. Select I accept the terms of the license agreement. Click Next.

A Ready to Install the Program window displays.

Symbol WIRELESS NETWORKER 802.11ag dr	iver - InstallShield Wizard 🛛 🗙
<b>Ready to Install the Program</b> The wizard is ready to begin installation.	
Click Install to begin the installation.	
If you want to review or change any of your in the wizard.	stallation settings, click Back. Click Cancel to exit
InstallShield	
	< <u>B</u> ack Install Cancel

- 9. Click Install.
- 10. Click **Finish** to complete the driver installation.
- 11. Align the card properly before putting it in the slot. Insert the card firmly without forcing until it seats snugly.

The system detects the new hardware.

- 12. Click the **Install the software automatically (Recommended)** checkbox and click **Next**. The system installs the software.
- 13. Click **Finish** to close the wizard and complete the installation.

A message in the task tray indicates that the PC card is ready to use.

Consult the system administrator for information on using the Windows XP Zero Config utility to mange the LA-5030 PC Card.

### 6.3 Removing the PC Card Driver in Windows XP

If an existing version of the LA-5030 driver exists in the system, remove it and install the latest version from the Symbol Web site <u>(http://www.symbol.com/services/downloads/wn\_abg\_drivers.html)</u>.

To remove a driver from the system in Windows XP:

- 1. Click Start and select Control Panel.
- 2. Select the **Switch to Classic View** Windows XP option.
- 3. Select **System** and click on the **Hardware** tab.
- Click the Device Manager button. Double-click Network Adapters.
   A list of the devices currently supported on the system by Windows XP displays.
- 5. Right-click on the Symbol LA-5030 Wireless Networker 802.11a/g CardBus Adapter and select **Uninstall**.

The **Confirm Device Removal** window warns the user the system will uninstall the device.

6. Select OK.

Proceed to *Installing the LA-5030 PC Card Driver and Configuration Utility in Windows XP on page 6-2* and reinstall the driver.

# Using the Configuration Utility

## A.1 Installing the Configuration Utility

The Symbol Wireless Networker 802.11 a/g Configuration Utility comes bundled with the adapter. The driver and Symbol Wireless Networker 802.11 a/g Configuration Utility are available from the Symbol Web site at <a href="http://www.symbol.com/services/downloads/wn\_abg\_drivers.html">http://www.symbol.com/services/downloads/wn\_abg\_drivers.html</a>.

Use Symbol Wireless Networker 802.11 a/g Configuration Utility to view and configure the adapter settings.

## A.2 About the Configuration Utility

Use the Configuration Utility to configure the Symbol Wireless Networker and monitor its connection status. Once installed, the Symbol Wireless Networker 802.11 a/g Configuration Utility starts automatically and appears as an icon in the task tray. The status icon changes in real-time to reflect the signal strength and availability of the adapter and the wireless network.

Right-click the icon in the task tray and select **Show Utility** to open the utility. To open the utility from the Windows menu, select *Start->Programs->Symbol Wireless Networker-> WIRELESS NETWORKER 802.11ag Utility.* When the Configuration Utility icon resides in the task tray, it can also be opened by double-clicking the icon. Select **Exit** to close the Configuration Utility and remove the icon from the task tray.

The Configuration Utility contains five property pages:

**Status Page** - Provides information about the current link between the card and its wireless network connection.

**WLAN Profiles Page** - Allows the user to customize the settings of the wireless card and wireless network.

Find WLAN Page - Displays a list of APs and clients available to the wireless card.

**Advanced Page** - Use the Advanced page to configure network band, power savings, and domain settings for the wireless connection.

Info Page - Displays software and hardware version information.

## A.3 Configuration Utility Task Tray Icons

The Configuration Utility icon provides at-a-glance feedback about the Wireless Networker's status by changing color.



The Wireless Networker associates with a network device and the link quality is **excellent**.



The Wireless Networker associates with a network device and the link quality is **very good**.



The Wireless Networker associates with a network device and the link quality is good.



The Wireless Networker associates with a network device and the link quality is **fair.** 



The Wireless Networker associates with a network device but the link quality is poor.



The adapter can't build a wireless network.



The Configuration Utility can't detect a wireless network device.



The adapter associates with a wireless network in Ad-hoc mode.

### A.4 Status Page

Double-click the Configuration Utility icon to display the Configuration Utility window. The window displays related information about the Status page. The **Status** page provides information about the current link between the adapter and its wireless network connection. The Status page is read only with no configurable parameters.

🛇 Symbol WIRELESS NETWORKER 802.11a/g 🛛 🛛 🔀
Status WLAN Profiles Find WLANs Advanced Info
ESS ID: A6CT97
Link Status: Connected Reconnect
Network Settings
Channel: 11 Security: WEP
Transfer Rate: 11 Current IP: 157.235.90.165
Network Type: Infrastructure
Packets In: 62693 Packets Out: 3287
Signal Strength: -57dBm (73%)
Signal Quality: 42%
OK Cancel Help

**ESS ID** - The Extended Service Set Identifier (ESSID) of the wireless network used by the adapter. Use the ESSID to determine the wireless network a wireless card can connect to. The name is case-sensitive and cannot exceed 32 characters.

Link Status - The current connection status of the card. There are two possibilities:

- **Connected**: The adapter has associated with a wireless network.
- **Disconnected**: The adapter has been inserted in the system, but has not associated with a wireless network.

**Reconnect** - Use the Reconnect button to scan for available wireless networks. The adapter might not be able to establish a connection to the specified network because of link quality. Use the Reconnect button to locate available WLAN networks with acceptable link quality.

**Channel** - The channel the card is currently using. The possible channels are 1 through 11, as well as A-band channels.

Security - The security used on the current wireless connection. There are five possibilities:

- **Disabled**: The connected device is operating without any security.
- **WEP**: The connected device is using WEP.
- **WPA-PSK:** The connected device is using WPA-PSK.
- WPA-Radius: The connected device is using WPA-Radius.
- **Radius:** The connected device is using Radius.

**Transfer Rate** - The current transfer rate in megabits per second. The possible transfer rates are 1, 2, 5.5, 6, 9, 11, 18, 24, 36, 48, and 54 Mbps. Transfer Rate varies dynamically based on the link quality on the wireless connection.

**Network Type** - The type of network the wireless card is connected to. The possible network types are: Infrastructure and Ad-hoc.

Current IP - The IP address of the current wireless connection.

**Packets In/Packets Out** - The amount of data transmitted and received by the wireless card since its last association.

**Signal Strength** - The blue bar indicates the strength of the signal between the wireless card and its associated wireless device. A dBm value is shown along with a percentage value (-20 dbm (70%). A higher percentage indicates better signal strength.

**Signal Quality** - Signal Quality is a Signal to Noise Ratio (SNR) indication displayed in percentage. It demonstrates how "noisy" the current environment is. A higher value indicates a better wireless environment.

### A.5 WLAN Profiles Page

Use the WLAN Profile Page to configure the adapter and wireless network.

🛇 Symbol WIRELESS NETWORKER 802.11a/g 🛛 🛛 🔀		
Status WLAN Profiles Find WLANs Advanced Info		
Profile Selection		
A6CT97 Create New Remove		
Profile Settings		
ESS ID: A6CT97		
Operating Mode: Infrastructure		
Network Band: Mixed		
Network Channel: 1		
Network Security: WEP		
Save Activate		
OK Cancel Help		

**Profile Selection** - The profile selection setting allows the user to save different configurations for different working environments. The default profile contains the configuration settings when the card is initially installed. Create a new profile by selecting the **Create New** button. An **Input Dialog** box displays prompting for the profile name. After a profile name is entered, make additional changes to the profile as required for its intended operating environment. Click **Save** to save the changes, or click Activate to save the changes and make a wireless connection. To modify an existing profile, select the profile from the dropdown list and make the required changes. To remove an existing profile, select the profile from the dropdown menu and click **Remove.** 

**ESS ID** - The network name determines the wireless network a wireless card can connect to. The name is case-sensitive and cannot exceed 32 characters. The default ESSID is 101.

**Operating Mode** - The operating mode setting determines the architecture of the wireless network. Select Ad-Hoc or Infrastructure depending on network type. **Ad-Hoc** is used for peer-to-peer networks. It allows sharing of local resources between wireless cards without using a wireless Access Point. **Infrastructure** allows a wireless card to be integrated into an existing network through an access point. Infrastructure networks permit roaming between access points while maintaining a connection to all network resources and providing additional features, such as power saving and extended range.

**Network Band** - The network band options are Mixed, 2.4 Ghz Band, and 5Ghz Band. Specify the band for the network in this location. The default is **Mixed**.

**Network Channel** - The channel setting is valid only when the Network Type is set to Ad-Hoc mode, and the target adapter is initiating an Ad Hoc network.

**Network Security** - Allows the configuration of the security setting for the profile. A security setting dialog box displays when selecting from the drop-down menu. There are 5 options: None, WEP, WPA-PSK, WPA-Radius and Radius. Each security type provides its own level of safety.

WEP	×
Encryption Type: 128-Bit	
Association Type: Open	
Passphrase:	
Transmit Key: 🚺 💌 🗖 Use ASCII.	
Key 1:	
Key 2:	
Key 3:	
Key 4:	
OK Cancel	

Encryption Type - Select the same encryption scheme used by the access point.

Association Type - Includes Open and Shared mode.

- **Open Mode**: With this setting any station in the wireless network devices can associate with an Access Point to receive and to transmit data.
- **Shared Mode**: With this setting only stations using a shared key encryption identified by the Access Point are allowed to associate with it.

**Passphrase** - Access Points can use an optional Passphrase. A Passphrase automatically generates WEP keys. The primary reason for using a Passphrase is to avoid using long and difficult to remember WEP keys. Enter the passphrase in the Passphrase field as required.



WEP keys are used for packet encryption. The Passphrase is used to save time. If a Passphrase is entered, the keys are generated in real time.

Note

**ASCII** - The user can configure the WEP key by selecting the checkbox of ASCII and types the WEP key in key 1-4 fields manually.

**Transmit Key** - There are 4 WEP Keys available. Specify which key to use to encrypt the wireless packets by setting the Transmit Key.

- **Key 1** The 1st WEP key used for packet encryption. The key can be either in HEX or ASCII format.
- **Key 2** The 2nd WEP key used for packet encryption. The key can be either in HEX or ASCII format.
- **Key 3** The 3rd WEP key used for packet encryption. The key can be either in HEX or ASCII format.
- **Key 4** The 4th WEP key used for packet encryption. The key can be either in HEX or ASCII format.

**WPA-PSK** - WPA-PSK is another pre-shared key encryption method. In order to use this method, obtain the passphrase used by the target access point. Packets are encrypted based on the passphrase used.

WPA Preshared Key		×
Encryption Type:	TKIP	•
Passphrase:	*****	
OK	Cancel	

**Encryption Type** - TKIP and AES (Advanced Encryption Standard) are the encryption algorithms used on the packets

**Passphrase** - Enter the same passphrase (8~63 characters) used on the target access point.

**WPA-Radius** - WPA-Radius provides both packet encryption and network/user authentication. The packets are encrypted using an Auto algorithm. Verify the network as the target network in order for the user identity to be authenticated. WPA-Radius does not require a WPA passphrase. The server that authenticates the user identity issues a WPA passphrase automatically once it accepts the user identity.

EAP Type - EAP options include TLS, TTLS, LEAP, and PEAP.

**TLS** - TLS requires a login name and a certificate issued by the target Radius server. The login name and the certificate allow the Radius server to authenticate user identity. The user can choose to authenticate the identity of the Radius server by selecting the **Validate Server Certificate** checkbox.

WPA	×
EAP Type:	TLS
Encryption Type:	
Login Name:	
Certificate:	Administrator
🗖 Validat	te Server Certificate.
OK.	Cancel

**TTLS** - TTLS requires a login name, password and additional TTLS protocols. The TTLS protocol is required to match the one on the target Radius server. Optionally authenticate the Radius server identity by checking the Validate Server Certificate checkbox.

**PEAP** - PEAP requires a login name, password and a PEAP protocol. The PEAP protocol is required to match the one used on the target Radius server. Optionally authenticate the Radius server identity by checking the Validate Server Certificate checkbox.

**LEAP** - LEAP is a Cisco based 802.1x authentication scheme. LEAP requires a login name and password for user authentication.

Encryption Type - TKIP and AES are the encryption algorithms used on the packets

**Radius** - Radius is similar to WPA-Radius authentication; however, the user is not required to perform WPA encryption.

Click **OK** when finished to save the changes.



Updates to WPA-Radius Configuration Dialog not saved before exiting the page are deleted and not available.

Note

# A.6 Find WLANs Page

Use the **Find WLANs** page to display a list of access points and wireless adapters available to the wireless card.

Status WLAN Pi The list below sł "Refresh" to up join the network	rofiles Find WLAN nows the available date the list. Or sele	ls   Advance networks in y ect a site and	d Info our area. Click click "Connec	c ct" to
ESS ID	Signal(%) $\nabla$	Channel	Security	
A6CT97	77	11	WEP	
San Jose	77	11	WEP	
public	77	11	-	
rvvoice	77	11	WEP	i l
A6CT97	77	1	WEP	
bobb	66	11	-	
rvvoice	64	1	WEP	
MSP_AP_7	62	11	WEP	
rvvoice	53	11	WEP	
A6CT97	51	11	WEP	
rvvoice	51	11	WEP	
San Jose	51	11	WEP	
San Jose	51	11	WEP	
	40	ſ	COED.	
Auto save to Profile.				

Click the scroll bar to right to extend the information for each AP. Displayed AP information includes:

- **ESSID** The name of access point or wireless adapter.
- **Signal** The signal is defined in percentages or dbm. Switch between these two units by right clicking on the column heading for Signal.
- Channel The frequency the Access Point or wireless adapter uses
- Security None, WEP, WPA-PSK, or WPA.
- **BSS Type** Infrastructure or Ad-Hoc
- **Mode** The Mode is the maximum speed the AP can provide.
- MAC Address Address of access point or wireless adapter.

**Auto Save to Profile** - If the checkbox is selected, a profile is automatically saved after a successful connection is made. The Configuration Utility attempts to use the ESSID as the profile name first. It is silent if the profile does not exist yet, otherwise it prompts the user to enter a new profile name or overwrite the old one.

To refresh the list, click the **Refresh** button. When the search is finished, the list displays available access points and wireless adapters. To connect to one of the access points or wireless adapter on the list, select the desired AP or wireless adapter by clicking the ESSID field of the entry. Click **Connect** to connect to the access point or wireless adapter. If the network has security protection, a security dialog displays prompting for the required logon information.

# A.7 Advanced Page

Click the **Advanced** tab to display the network band, power consumption mode and country of operation information available to the adapter.

💊 Symbol WIRELESS NETWO	RKER 802.11a/g 🛛 🗙
Status WLAN Profiles Find	WLANs Advanced Info
Network Band:	Mixed
Power Saving Mode:	Disabled
802.11d Support:	Flexible
Country:	United States
**** A Channels         ****           Chan         Freq         Power           036         5180         0050           040         5200         0050           044         5220         0050           048         5240         0050           052         5260         0250           056         5280         0250           060         5300         0250           064         5320         0250           149         5745         1000	Db 17 17 17 17 24 24 24 24 24 24 30 ▼
	OK Cancel Help

**Network Band** - Click the pull-down menu to select Mixed, 2.4Ghz Band or 5Ghz Band. If Mixed is selected, it takes more time for the adapter to find wireless devices supporting both bands. When 2.4Ghz or 5Ghz is selected, the adapter only operates in those bands.

**Power Saving Mode** - There are 3 options: **Disabled**, **Dynamic** and **Maximum**. If selecting Disabled, the device does not conserve power. Select Maximum, to conserve as much power as possible. If Dynamic is selected, the device constantly switches between the power-saving state and awake state.

**802.11d Support** - 802.11d provides a means for communicating regulatory information among 802.11 stations. The information includes the country of operation, defined and permissible channels and the output power limits that apply to the channels. There are 3 options:

- **Disabled** The device uses its built-in country list to determine the set of valid channels and their corresponding output power limits. The device scans actively on these channels.
- **Flexible** The device uses the certified channels to perform passive scanning. If the device receives a beacon from access point on any of the channels, it starts scanning that channel actively.
- **Strict** The device uses only the channels certified for passive scanning. No output power limits apply. As long as the device has not adapted a country-string, it never transmits and therefore is not able to join other access points.

**Country** - Use the Country pull-down menu to select the country regions for operation. The channels and other relevant information are shown in the list box. The Countries feature is disabled if 11d is enabled. The default country is USA.

A warning message displays when a country selection is made.

The message box displays "WARNING: Select only the country in which you are using the device. Any other selection will make the operation of this device illegal."

# A.8 Info Page

The Info (information) page provides non-configurable adapter information. The page displays the product version including the driver version, utility version and firmware version. The hardware information includes board version, chipset and MAC address.

💊 Symbol WIRELESS NE	TWORKER 802.11a/g	×
Status WLAN Profiles Find WLANs Advanced Info		
The Enterprise Mability	DOI Company ~	
Hardware Details:		
Board Revision:	XA	
Chipset:	CrossBow	
MAC Address:	00-02-DD-87-21-21	
Software Details:		
Utility Version:	1.0.0.0	
Driver Version:	1.0.3.0	
Firmware Version:	2.04.06.00	
	OK Cancel	Help

The software details are helpful when updating the product driver and Configuration Utility or contacting the Symbol Customer Support when providing troubleshooting information.

# WLAN Adapter Specifications

## **B.1 LA-5033 PCI Adapter Physical**

The LA-5033 PCI Adapter has the following specifications:

Dimensions (less antenna)	121-mm(L) x122mm(W) x 18.5mm(H)
Weight (with antenna)	203g
Operating temperature	0 to 50 C
Storage temperature	20 to 70 C
Humidity	95% maximum non-condensing
Altitude	2.4k m(8000 feet)/4 hours (Operating)

Shock	20C~+80C/ 30minutes, 100cycles
ESD	meets CE-Mark

### B.2 LA-5030 PC Card Physical

The LA-5030 PC Card has the following specifications:

Dimensions	115-mm(L) x54mm(W) x 7.5mm(H)
Weight (with antenna)	41g
Operating temperature	0° to 50°C
Storage temperature	20° to 70°C
Humidity	95% maximum non-condensing
Altitude	2.4k m(8000 feet)/4 hours (Operating)
Shock	50G, 11 msec ½ sine, 3 shocks per side
Vibration	10-70Hz/0.06", 70-2000Hz/15g, 20 minutes per cycle, 12 cycles per axis
PCMCIA	Type II
ESD	meets CE-Mark

### **B.3 Radio**

Frequency Range	Country dependent. Typically 2412 MHz to 2484 MHz, 4.90GHz to 5.85GHz)
Radio Data Rate	11Mbps
	5.5 Mbps
	2 Mbps
	1 Mbps
	54 Mbps
	48 Mbps
	36 Mbps
	24 Mbps
	18 Mbps
	12 Mbps
	9 Mbps
	6 Mbps
Power Input	LA-5030 PC Card - 3.3V
	LA-5033 PCI Adapter - 5V
Range	Open environment 1000 ft (at 54Mbps). Typical office or retail environment 30 ft (at 54Mbps).

TX Max.	Radiated EIRP
	US: FCC part 15.247,
	Europe: ETS 300 328
	Japan: RCR STD-31,33
TX Out-of-Band Emissions	US: FCC part 15.247, 15.205, 15.209
	Europe: ETS 300 328
	Japan: RCR STD-33, 31

# **Customer Support**

Symbol Technologies provides its customers with prompt and accurate customer support. Use the Symbol Support Center as the primary contact for any technical problem, question or support issue involving Symbol products.

If the Symbol Customer Support specialists cannot solve a problem, access to all technical disciplines within Symbol becomes available for further assistance and support. Symbol Customer Support responds to calls by email, telephone or fax within the time limits set forth in individual contractual agreements.

When contacting Symbol Customer Support, please provide the following information:

- serial number of unit
- model number or product name
- software type and version number.

#### North American Contacts

Inside North America, contact Symbol by:

Symbol Technologies, Inc. One Symbol Plaza Holtsville, New York 11742-1300 Telephone: 1-631-738-2400/1-800-SCAN 234 Fax: 1-631-738-5990

Symbol Support Center (for warranty and service information):

telephone: 1-800-653-5350 fax: (631) 563-5410 Email: <u>support@symbol.com</u>

#### International Contacts

Outside North America, contact Symbol by:

Symbol Technologies Symbol Place Winnersh Triangle, Berkshire, RG41 5TP United Kingdom 0800-328-2424 (Inside UK) +44 118 945 7529 (Outside UK)

#### Web Support Sites

#### MySymbolCare

http://www.symbol.com/services/msc

#### **Symbol Services Homepage**

http://symbol.com/services

#### **Symbol Software Updates**

http://symbol.com/services/downloads

#### Symbol Developer Program

http://software.symbol.com/devzone

#### Additional Information

Obtain additional information by contacting Symbol at:

1-800-722-6234, inside North America +1-631-738-5200, in/outside North America <u>http://www.symbol.com/</u>

# Troubleshooting

# D.1 LA-5033 PCI Adapter Troubleshooting Tips

Use the tools provided by Windows 2000 and XP to diagnose problems.

### D.1.1 The MU cannot associate to the access point

- If there is no network available using the default ESSID of 101 the task tray icon displays as unassociated. Select *Start->Settings->Control Panel->System* and display the System Properties window. Select the Hardware tab and Device Manager. Refresh the system to detect the new hardware and then use the Configuration Utility **Find WLANs** page to detect the networks available to the adapter for association.
- Verify the adapter ESSID matches the ESSID of the AP.
- Verify the security settings set for the access point match those configured for the MU.

### D.1.2 Degraded performance from the LA-5033 WLAN PCI adapter

• Verify a secure antenna connection on the LA-5033 adapter. Verify the antennas remain attached to the LA-5033 adapter if Diversity is selected.

### D.1.3 Nonfunctioning Adapter LEDs

- Verify the Card Type parameter is set correctly.
- Verify that the adapter ESSID matches the ESSID of the AP.

### D.2 LA-5030 PC Card Troubleshooting Tips

Use the tools provided by Windows 2000 and XP to diagnose problems

### D.2.1 The MU cannot associate to the access point

- If there is no network available using the default ESSID of 101 the task tray icon displays as unassociated. Select *Start->Settings->Control Panel->System* and display the System Properties window. Select the Hardware tab and Device Manager. Refresh the system to detect the new hardware and then use the Configuration Utility
   Find WLANs page to detect the networks available to the adapter for association.
- Verify the adapter ESSID matches the ESSID of the AP.
- Verify the security settings set for the access point match those configured for the MU.

### D.2.2 Degraded performance from the LA-5030 5033 WLAN PCI adapter

• Verify the a secure antenna position connection on of the LA-5030 5033 adapter. Verify the antennas remain attached to the LA-5030 adapter if Diversity is selected.

### D.2.3 Nonfunctioning adapter LEDs

- Verify the Card Type parameter is set correctly.
- Verify the adapter ESSID matches the ESSID of the AP.



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